

Client Service Bulletin

TRAVEL ADVISORY FOR TRAVELLERS TO CUBA

"TOGETHER WE REALLY CAN DO MORE"

Beginning May 1, 2010, Cuba will be requesting proof of medical travel insurance coverage from all travellers.

CanAssistance Inc, our travel insurance provider, is an entity recognized by the Cuban authorities with a well established relationship with Asistur SA, the official medical assistance society of Cuba.

Attached is a sample form that will be completed by SSQ upon request, to those traveling to Cuba who are currently insured with Travel Insurance coverage through the OJTBF.

The completed form complies with the requirements of the Cuban authorities.

Important Information

- Each member travelling requires a separate letter
- If the member is French, they must be provided with the bilingual form
- This form is in addition to all other important travel documents that are to be kept together
- The form can be mailed, faxed or emailed, as originals are not required.
- ***All requests for completed forms should be made not more than 30 days prior to departure date.***

If the completed form is needed, please contact SSQ Financial's customer service at 416-221-3477 or 1-866-696-6001. Please have your group policy number and certificate number available when you call.

OJTBF

515 Consumers Road
Suite 300
Toronto, Ontario
M2J 4Z2

Phone: 416-443-9223
Toll Free: 1-877-766-7823
www.ojtbfc.ca



The OJTBF
Your Group Benefits Partner
www.ojtbfc.ca